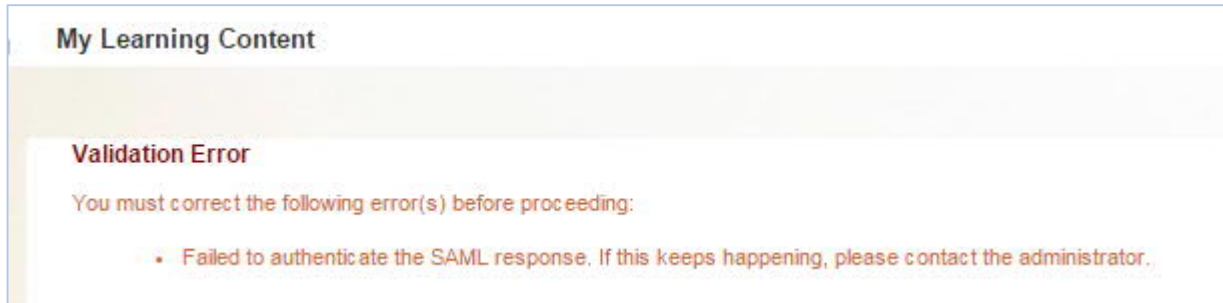


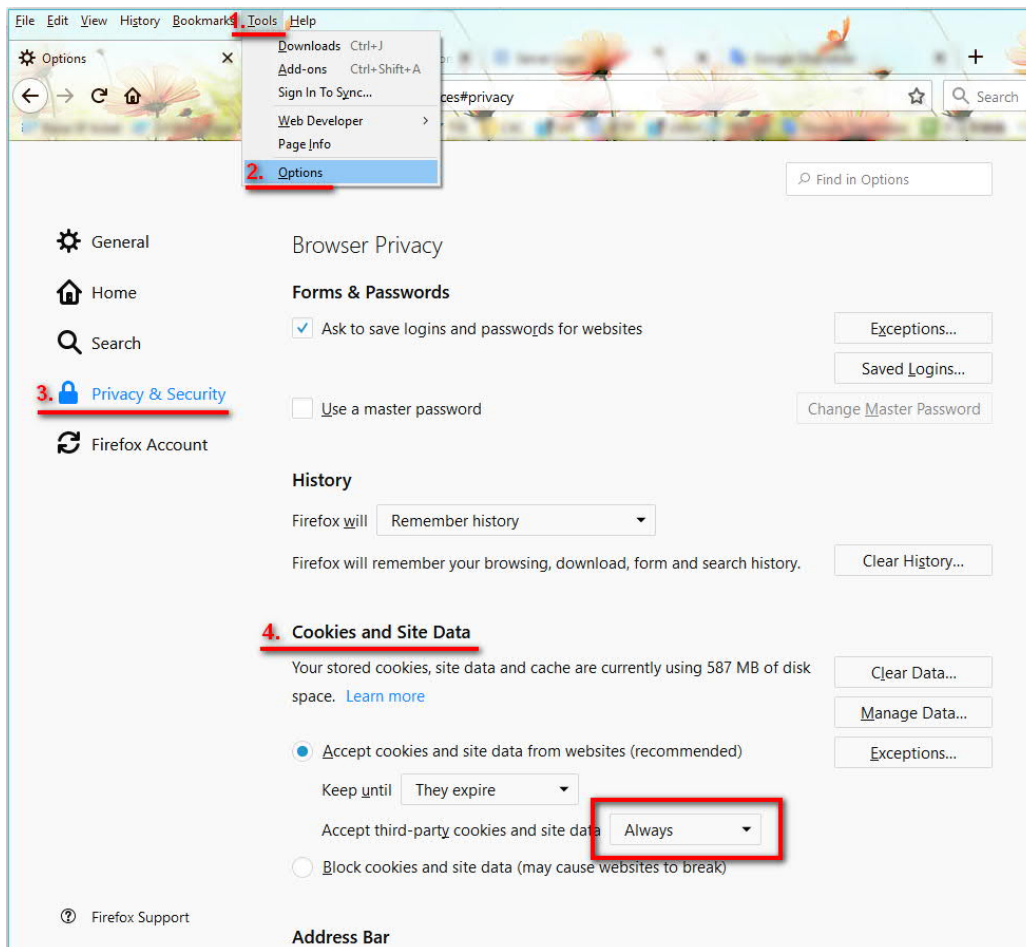
What do I do with I receive a SAML error?



Answer: This error will occur if third party cookies are blocked by the browser.

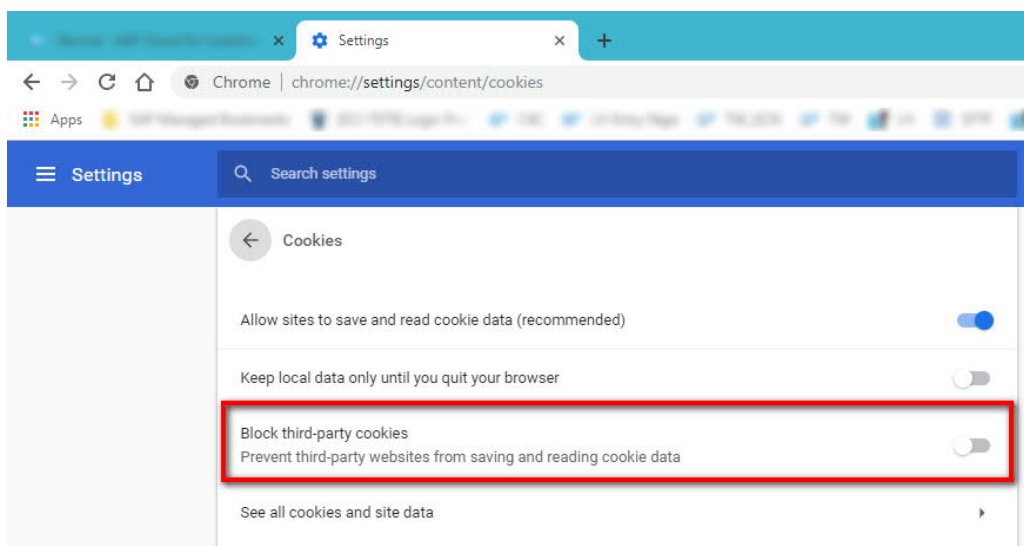
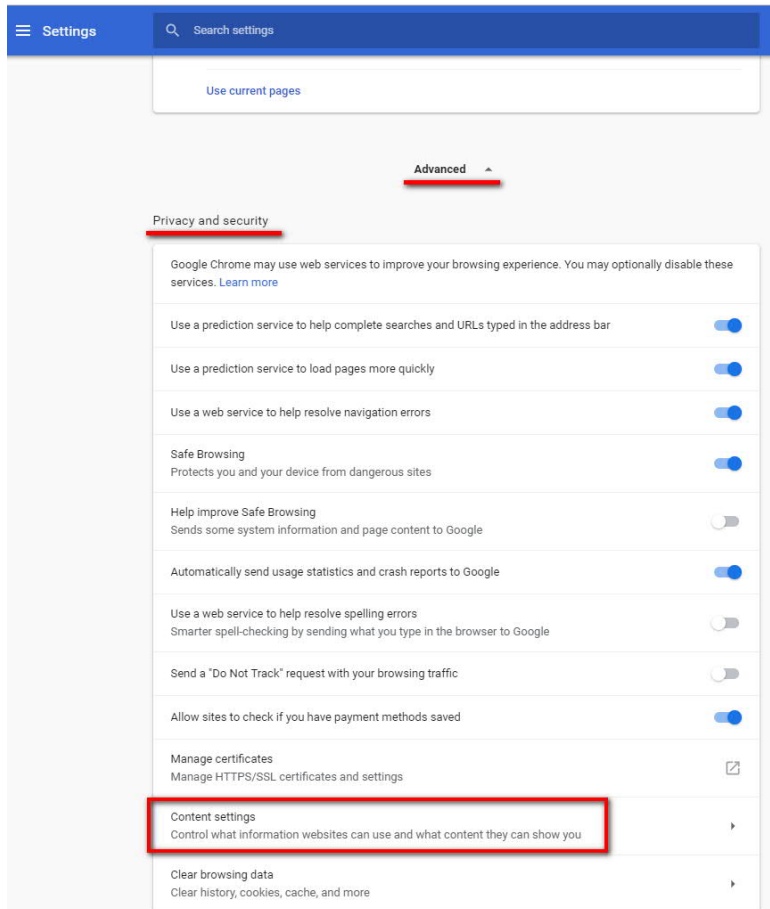
For Firefox users:

1. Go to Tools > Options > Privacy & Security
2. In "Cookies and Site Data" option, select "Always" beside "Accept third-party cookies and site data"



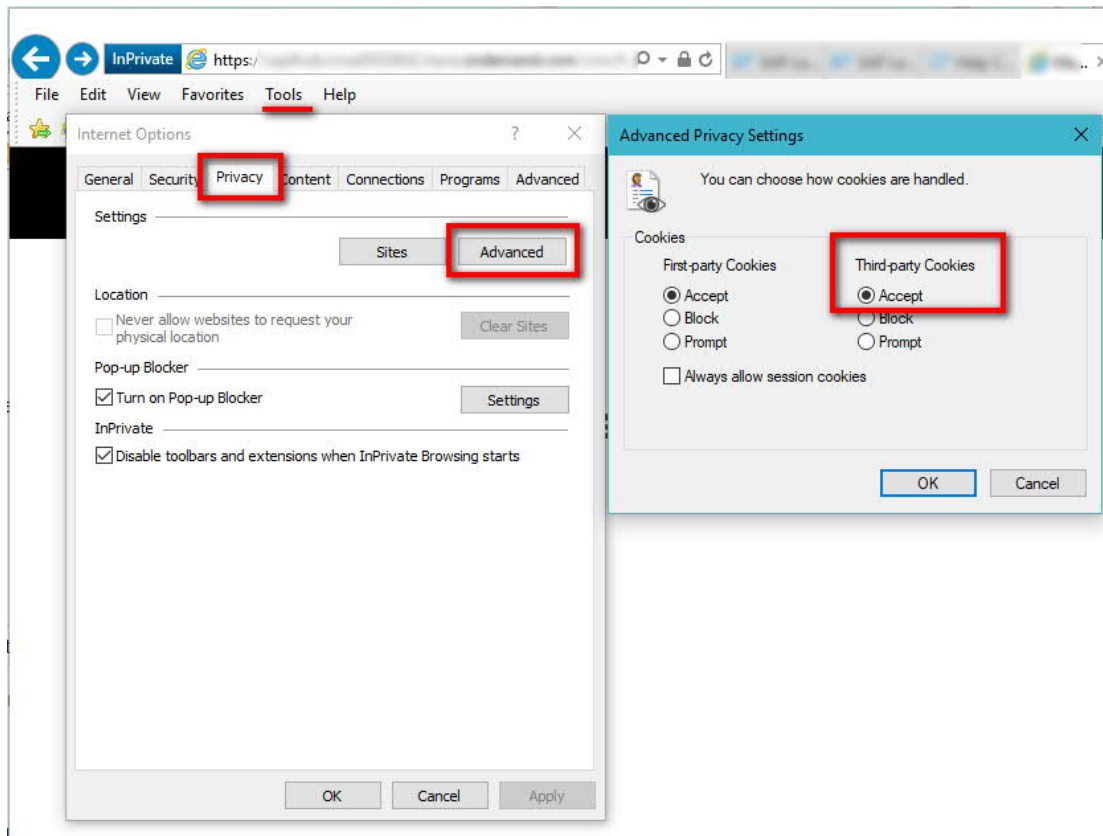
For Google Chrome users:

1. Go to Settings > Advanced > Privacy and security
2. Click on Content settings > Cookies
3. Disable option for “Block third-party cookies”



For Internet Explorer users:

1. Go to Tools > Internet options > Privacy > Advanced
2. Confirm Third-party Cookies are set to "Accept"



For Safari users:

1. Select Safari in the top left corner of the browser
2. Click Preferences > Privacy
3. **Un-tick** for "Prevent cross-site tracking", then restart the browser.

