Get Certified

Drive Career Growth – Learn and prepare for an SAP Global Certification exam for free!

And take advantage of the exclusive certification offer until Dec 31st, 2020. Get your validated and stand out as a trusted expert.

Please register for SAP TechEd to gain access to the related SAP Learning Hub content.

Register

1.

Get Your Certification Attempts

Be fast and claim the campaign code **TECHEDCERTIFICATION** to benefit from an attractive price for 2 SAP Global Certification exam attempts. The offer is limited and available on a first come, first serve bases. Offering valid from Dec 1st to **Dec 31st, 2020**.

Get Support: Contact "**Business support**" from **Help Center**

Step 1: **Purchase** Certification Hub subscription and add your campaign code (Guide)
Step 2: You will receive a **Training confirmation letter** from SAP
Step 3: **Access** Certification Hub to schedule your exam from SAP Training Shop (Guide)

2.

Learn

Start upskilling your future and prepare yourself for SAP Global Certification with our Learning Journeys and Live Sessions below. This offering is available **until March 31st, 2021**.

Get Support: Create a ticket on **User Support Center**

Step 1: Select Learning Journey and enjoy your learning (Guide)
Step 2: Practice using SAP Live Access. (You must have a SAP Live Access contingent in order to work with the system. Order **here.**)

3.

Get Certified

Visit the Certification Hub to schedule your SAP Global Certification exam* and once certified share your digital badge and show your acknowledgement of expertise.
2 SAP Global Certification exam attempts are valid **for 12 months upon purchasing date**.

Get Support: Email to support@questionmark.com

Step 1: **Access** Certification Hub from SAP Training Shop (Guide)
Step 2: Exam process (Guide)
Step 3: Claim a digital badge (Guide)

Q&A

Get Your Certification Attempts

1. **SAP TechEd Campaign Code**
   Please read the FAQs or ask a question here

2. **Steps for camping code usage:**
   Please read FAQ

3. **Get Your Certification Attempts**
   Please follow step-by-step instructions here.

4. **Q:** “I added the campaign code but no discount was applied in the check-out”
   A: The participant must be using a contact person ID created in a different country than the one selected in the Training Shop.
   They must switch the Training Shop to match the country where the ID is created, this can be checked on the customer level of the contact person ID.

5. **Q:** “The campaign code does not work!”
   A: Campaign Code works! But customer must be logged in the training shop and camping code has to be entered with capital letters

6. **Q:** “I cannot proceed with the booking and I am logged in”
   A: This could be because there is a training block in place in the customer account.
   You can check this by trying to proceed with a back end booking, If this is the result (“CUSTOMER (DSO)”) in the booking screen, they need to reach out to the AR office.

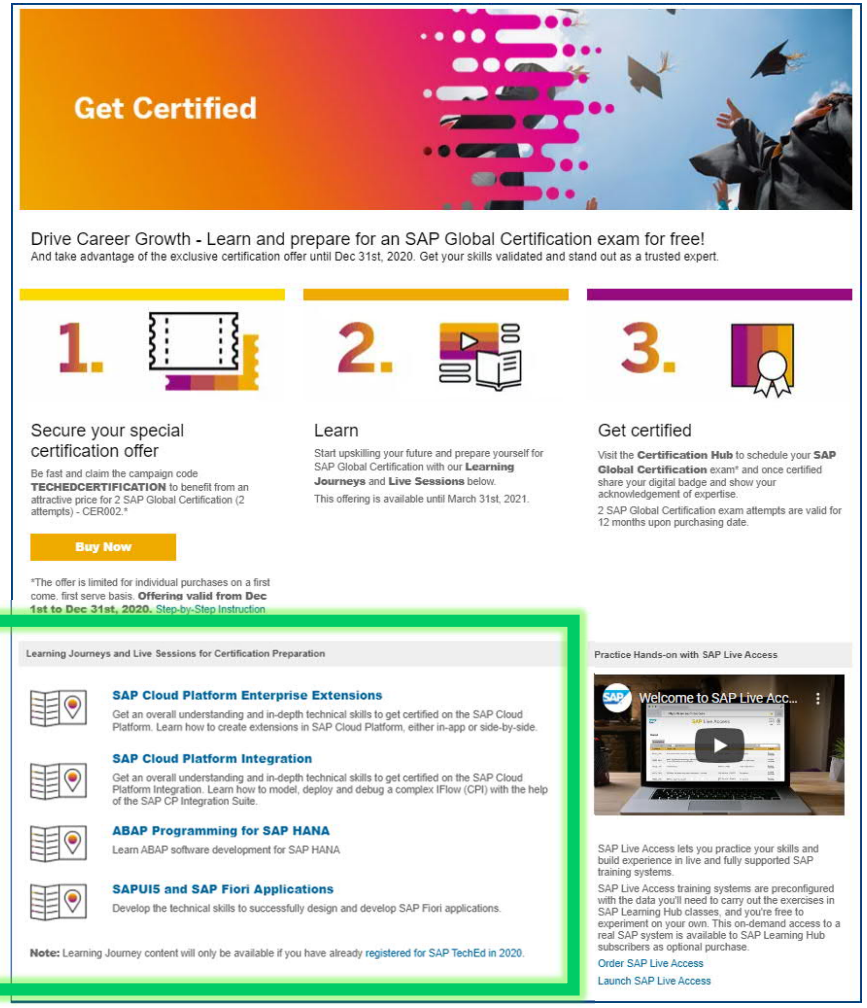
7. **Q:** Who to contact if I did not receive the Training confirmation letter after purchased?
   A: Get support by clicking the “Get Business Support” button at the bottom of this page

Q&A

Learn

1. **Q:** How to access Learning Journey?

   A: Please access TechEd Learning Journeys here



Q&A

Learn

2. **Q:** Why I can’t open the learning content?
   A: Please register for SAP TechEd to gain access to the related SAP Learning Hub content.

3. **Q:** How can I get back my learning content to continue?
   A: https://learninghub.sap.com/help-center/faq/getbacklearningcontent

4. **Q:** How can I buy Live Access?
   A: Please order Live Access on page: https://training.sap.com/live-access

5. **Q:** How to use Live Access?
   A: Access Live Access portal

Q&A

Get Certified

1. **Q:** How to access my CER002 subscription? / How to access Certification Hub?
   A: Please following the steps through link: https://learninghub.sap.com/help-center/faq/acesslhviatw

2. **Q:** How to schedule an exam?
   A: Please following the steps through link: https://learninghub.sap.com/help-center/faq/CH

3. **Q:** Why I can't schedule the exam with message "You have reached the attempts limit or your subscription has expired. Please renew your subscription at SAP Training and Certification Shop"?
   A: Please follow the steps to access Certification Hub from Training Webshop again. If still encountered the same issue, please create a ticket in the User Support Center

4. **Q:** Who to contact if I encounter an issue when attending the exam?
   A: Contact support team at support@questionmark.com. Or chat with an expert in a chat box located at the bottom page of the SAP Certification Hub portal.

5. **Q:** After passed the exam, how much time does it take to get the badge?
   A: Digital badge will be issued in 5 business days.

Q&A

Get Certified

6. **Q:** How do I get an SAP Global Certification digital badge?
   A: When you pass a certification, you will receive an email notification from the Acclaim platform.
   Follow the instructions to claim your badge.
   Note: You must create an account on the Acclaim platform to receive email notifications and claim your badges (see below for instructions).
   Once certified, it can take 1-2 business days to receive your SAP certification badge via email from Acclaim. In the near future, consultants will be able to receive an email from Acclaim immediately after passing their certification.
   For more information please check here.

7. **Q:** I have completed an SAP Global Certification exam, but have not received my certificate.
   A: If you passed a certification exam after January 2017 and **did not receive an email to claim your digital badge** within a week:
   Create a support ticket (service category: digital badge) in the User Support Center.
   You can also **print** your certificate in the Acclaim platform (see the following page for details), and after you claim your digital badge (details can be found here).
   If you only need a **record that you passed a certification**, check the certification records listed in your SAP Learning Hub Profile (Training > Certification). Use the same email address under which the certifications are maintained when you log in to your profile on SAP Learning Hub.
   If you have questions about certification records listed in the My Profile area of SAP Learning Hub, create a ticket (service category: Learning Hub) in the User Support Center.
   For more information please check here.

8. **Q:** How to download a PDF e-certificate?
   A: Log into Acclaim site.
   Click 'Digital Badge'.
   Click 'Share' then you can print or download pdf.
   For more information, please go to Acclaim Help Center.
   For any issues within Acclaim site, please create a support ticket here.